



Service Transition Notice Request to Terminate Service And Confirmation to Terminate Service

Date Requested: December 2, 2013 475

Pursuant to Section IV(4)(a) of Schedule A to the Amended and Restated Transition Services Agreement, the following constitutes EnergyNorth Natural Gas, Inc.'s ("EnergyNorth") written notice that it will be prepared within 30 days to assume full responsibility for the following Transition Service:

Customer Service
Customer Service – 1 Call Center Operations
Nancy Cianflone
William T. Sherry
December 30, 2013
Completed
None

e (5 Day Notice):
Title: Vice President – Customer Care
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Title: <u>Director, Progrm Dev & Governance</u>
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Functional Area	Customer Service
TSA Service Number and Title	Customer Service – 5 Revenue Protection/Diversion & Investigation
National Grid Service Representative	Nancy Cianflone
Liberty Service Representative	William T. Sherry
Transition Service End Date	December 30, 2013
Tasks to be Completed by End Date	Completed
Records/Data Transfer Status & Requirements	None
Information or Assistance Required by National Grid to Effectuate Transition	

Name (Printed): William Sherry	Title: Vice President Customer Care
Date:	Dec. 24, 2013	
Confirmation:		
National Grid	Service Representative:	Jan Ceantlens
Name (Printed): Nancy Cianflone ,	Title: Director, Progrm Dev & Governance

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Service Transition Notice Request to Terminate Service And Confirmation to Terminate Service

Date Requested: December 2, 2013 675

Pursuant to Section IV(4)(a) of Schedule A to the Amended and Restated Transition Services Agreement, the following constitutes EnergyNorth Natural Gas, Inc.'s ("EnergyNorth") written notice that it will be prepared within 30 days to assume full responsibility for the following Transition Service:

Functional Area	Customer Service
TSA Service Number and Title	Customer Service – 6
	Customer Data Migration
National Grid Service Representative	Nancy Cianfione
Liberty Service Representative	William T. Sherry
Transition Service End Date	December 30, 2013
Tasks to be Completed by End Date	Completed
Records/Data Transfer Status & Requirements	Customer records were transferred at the time of conversion in September 2013.
Information or Assistance Required by National Grid to Effectuate Transition	

Liberty Service Representative: 2266 Name (Printed): William Sherry	Title: Vice President Customer Care
Date: Dec. 24, 2013	
Confirmation:	n 1 12
National Grid Service Representative:	Horn canflo
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Name (Printed): Nancy Cianflone	Title: Director Progrm Dev & Governance

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Service Transition Notice Request to Terminate Service And Confirmation to Terminate Service

Date Requested: December 2, 2013 47 5

Pursuant to Section IV(4)(a) of Schedule A to the Amended and Restated Transition Services Agreement, the following constitutes EnergyNorth Natural Gas, Inc.'s ("EnergyNorth") written notice that it will be prepared within 30 days to assume full responsibility for the following Transition Service:

Functional Area	Energy Solutions Delivery & Efficiency
TSA Service Number and Title	ESD&E – 2: Sales Support for Commercial, Industrial and Municipal Customers
National Grid Service Representative	
Liberty Service Representative	William Sherry
Transition Service End Date	December 31, 2013
Tasks to be Completed by End Date	completed
Records/Data Transfer Status & Requirements	Completed at or shortly after conversion
Information or Assistance Required by National Grid to Effectuate Transition	

Prepared to assume applicable service Liberty Service Representative:	ce (5 Day Notice):
Name (Printed): William Sherry	Title: Vice President - Customer Care
Dec. 24 2013	
Confirmation: National Grid Service Representative: Name (Printed): Sean Mongan Date: Dec 27, 2013	Title: Interim VP Sales/Program Operations





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Date Requested: November 21st 2013___

unctional Area	HS&E
SA Service Number and Title	HS&E-5 Site Investigation and Remediation (SIR)
lational Grid Service Representative	Michele Leone
iberty Service Representative	Michael Knott
ransition Service End Date	December 21st 2013
asks to be Completed by End Date	Completed
ecords/Data Transfer Status & equirements	To the best of our knowledge there are no records to be transferred under this TSA.
nformation or Assistance Required y National Grid to Effectuate ransition	
Prepared to assume applical Liberty Service Representative Name (Printed): Michael Kn Date: -12/16/201	ott Title: Manager/EHS&S